



431 South Palm Canyon Drive, Suite 206
Palm Springs, CA 92262

ATTENTION DCE SOLAR CUSTOMERS: YOUR DCE TRUE-UP STATEMENT IS COMING SOON!

Please be on the lookout for your annual true-up statement from Southern California Edison (SCE) with your generation charges from DCE.

All Solar NEM customers with DCE will receive two annual true-up statements sent by SCE.

- You will soon be receiving a true-up statement for the generation of the actual power you used above and beyond what your solar panels produced over the past year. Your DCE true-up date is your May billing date, when your net charges and credits for electric generation will be settled. For most customers, this true-up of generation charges will be reflected on your June bill.
- SCE will also be sending your annual true-up statement for the charges for delivery of energy to your home based on the date your solar panels were connected to the grid.

Please read the Frequently Asked Questions on the other side of this notice to learn more.



ANSWERING YOUR QUESTIONS ABOUT DCE'S ANNUAL TRUE-UP STATEMENT



When is DCE's "Relevant Period" and what is the annual true-up process?

A "Relevant Period" refers to the twelve-month billing period, in which NEM credits and charges are tracked. Desert Community Energy will reconcile all credits and charges for each customer on an annual basis each May, rather than on a unique date for each customer.

Solar NEM customers with DCE will receive two annual true-up statements, or settlement bills. All your bills are sent by SCE.

- One true-up bill for SCE's charges for delivery of energy to your home.
- Another true-up bill for DCE's generation charges for the actual power you used above and beyond what your solar panels produced.

During the monthly billing cycle in May of each year, DCE will send a payment by check via U.S. Mail to any current customer who has a combined DCE NEM generation credit and Net Surplus Compensation value of \$100 or more, as determined during the annual true-up process, that exceeds any outstanding charges. If customers do not have a combined NEM generation credit and Net Surplus Compensation value exceeding \$100, this credit balance will be carried forward to offset future DCE charges.

All DCE NEM accounts will be reset to zero kilowatt hours annually as of the customer's May monthly billing cycle and the only NEM credits that will be carried forward on the customer's account will be the combined NEM generation credit and Net Surplus Compensation credit balances less than \$100.

What is Net Surplus Compensation?

Net Surplus Energy is any generation, measured in kWh, that exceeds total customer energy usage during the Relevant Period. If a customer has produced Net Surplus Energy, then DCE will credit such customer an amount not to exceed \$10,000 that is equal to the current Net Surplus Compensation Rate per kWh multiplied by the Net Surplus Energy produced by the customer during the Relevant Period.

DCE's Net Surplus Compensation Rate is the same as SCE's and may only be adjusted by the DCE board when rates are set.

Why did DCE choose May as the annual "true up" date?

We consulted with local solar experts and discovered that this is typically the time that most customers would have saved up the most solar credits through the spring before using them to offset the higher usage in summer months. Therefore, the end of May represents the time period when your balance should be the lowest.

What are the advantages of DCE's NEM program versus staying with SCE?

The City of Palm Springs has prioritized reducing greenhouse (GHG) emissions and choose to have customers automatically enrolled into DCE's Carbon Free plan. You can stay green by remaining in DCE's Carbon Free plan. You also have the choice to purchase energy at a lower cost than SCE with our Desert Saver plan. To opt down to Desert Saver, visit DesertCommunityEnergy.org or call toll-free (855) 357-9240.

Have additional questions about NEM and/or your service?

Please call us at (855) 357-9240 Monday through Friday between 8 A.M. and 5 P.M. PST, or reach us by email at customerservice@desertcommunityenergy.org. Additional information is also available on our website at <https://desertcommunityenergy.org/your-options/net-energy-metering/>