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Statement Regarding Recent Electricity Bill Issues Affecting DCE Customers

Due to a recent bill scheduling issue over the holidays, March and April bills for some Desert Community Energy (DCE) customers included the Southern California Edison (SCE) delivery charge but inadvertently did not include the DCE generation charge. These customers will have both March and April DCE generation charges, as well as the March and April SCE delivery charge, on their March and April bill; these are not duplicate or incorrect charges.

DCE is committed to keeping you informed and we realize an unexpected charge such as this may present challenges for many customers, especially with the ongoing economic impacts of COVID-19. If you receive a bill that's higher than anticipated and need to make payment arrangements, please contact SCE directly at 1-800-950-2356. You will NOT be charged a late fee or other penalties for delayed billing periods. If you think there may be errors in your monthly bill, or if you have questions about your generation charges, please contact Desert Community Energy at (855) 357-9240 or customerservice@desertcommunityenergy.org.

We are here for you!

The **POWER** of choice

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