



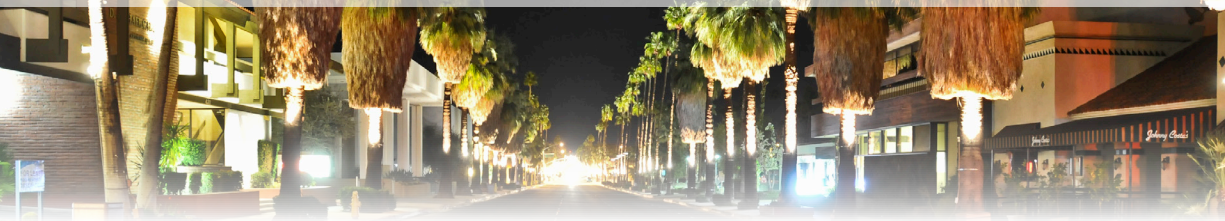
431 South Palm Canyon Drive, Suite 206
Palm Springs, CA 92262

You Are **NOW** Doing Your
Part to **SAVE** the **PLANET!**





WELCOME TO DESERT COMMUNITY ENERGY
Your New Locally Controlled Electricity Provider



IMPORTANT NOTICE FOR RESIDENTIAL AND BUSINESS ELECTRICITY CUSTOMERS

As of this April, Desert Community Energy (DCE) is now your new locally controlled electricity provider, purchasing clean energy for Palm Springs residences and businesses. We're working in partnership with Southern California Edison (SCE), which continues to deliver that electricity, maintain the power lines and handle billing and repairs. There are no duplicated charges or costs related to your service.

For the first time, you have a choice about the source of your electricity! With DCE, all customers have been automatically enrolled in the Carbon Free plan to help fight climate change and reduce our carbon footprint. There is a premium for going carbon free with an increase of about 10% on your electricity bill. If you prefer a lower rate that isn't as green, you can opt down to DCE's Desert Saver plan and save money on your current bill.



100% carbon-free & 50% renewable
Approximate 10% premium compared to SCE's base rate



35% Renewable
Less expensive than what you now pay SCE

Money generated from either DCE plan will be locally controlled and used to benefit you and the Palm Springs community rather than SCE's shareholders.

FOR OUR CARE/FERA/MEDICAL BASELINE CUSTOMERS

All customers in these financial assistance plans will continue to receive the same discounts as you are currently receiving and you don't have to do anything after you start service with DCE.

In addition, you are now enrolled in our 100% Carbon Free plan but charged at the lower Desert Saver rate, so you'll pay less while still helping save the planet.

All CARE, FERA & Medical Baseline customers have the option to opt down to our Desert Saver plan. Opting down will not result in any additional savings as you are already receiving the lowest cost Desert Saver rate.

All DCE customers may choose to pay more by opting out of DCE, and going back to SCE as your provider.

Abbreviated Terms & Conditions*

PROGRAM ENROLLMENT

Desert Community Energy (DCE) was set up as a joint powers authority by Palm Springs, Cathedral City and Palm Desert. DCE will start serving customers in Palm Springs in early April 2020 and will be the default electric generation service provider for that city. Accounts within DCE's service area in the City of Palm Springs are automatically enrolled in the Carbon Free plan unless the account holder chooses to opt down to the Desert Saver plan or to opt out and remain with SCE's bundled service.

RATES & FINANCIAL ASSISTANCE PROGRAMS

DCE electric generation rates are managed by DCE's Board of Directors to provide cleaner, competitively priced electricity. Any changes to rates will be adopted at public meetings of the DCE Board. Financial assistance programs including CARE (California Alternate Rates for Energy), FERA (Family Electric Rate Assistance) and Medical Baseline Allowance remain the same with DCE, in most cases. For more information on how you can save up to 30% on your energy bill, call (760) 469-9284 or email utilitydiscount@liffforise.org

DESERT SAVER ENROLLMENT

DCE account holders can choose at any time to opt down to Desert Saver electricity service which will be billed at a rate that is competitive with SCE's current standard rates. CARE/FERA/Medical Baseline customers will receive 100% carbon-free electricity but will be billed at the lower cost Desert Saver rate, an additional savings compared to SCE's base rate. It is not necessary for CARE/FERA/Medical Baseline customers to opt down.

BILLING

DCE account holders will continue to receive a single monthly bill from SCE that includes all electricity related charges, including DCE's electric generation charge. SCE will continue to charge for transmission, distribution, public goods programs and other non-generation charges at the same rate it charges customers who do not receive DCE service.

OPT OUT

Account holders may opt out of DCE electric generation service by calling toll free (855) 357-9240 or at DesertCommunityEnergy.org. DCE does not charge a fee to opt out at any time. If you opt out of DCE electric generation service within 60 days of enrollment, you will be placed back on your current rate with SCE. If you opt out of DCE service after that 60-day period, you will be placed on SCE's transitional rate. For more information about SCE's transitional rate, please go to sce.com.

**Full Terms & Conditions can be found at DesertCommunityEnergy.org*