

IMPORTANT INFORMATION FOR PALM SPRINGS BUSINESSES REGARDING YOUR ELECTRICITY BILL



PALM SPRINGS BUSINESSES

SAVE MONEY

ON YOUR
ELECTRICITY BILL WITH
DESERT COMMUNITY ENERGY

We realize that you are facing many challenges in the wake of the COVID-19 pandemic and wanted to make sure you know about the choices you have with Desert Community Energy (DCE). As a Palm Springs business, you have been automatically enrolled in our Carbon Free plan with Desert Community Energy.

Going carbon free is one of the best and easiest ways for the city to fight climate change and foster a sustainable community. We wanted you to be aware that the **Carbon Free** plan is slightly more expensive than SCE's base rate and will result in an increase of about 10% on your electric bill.

If you want to save money on your electric bill you may opt down to our **Desert Saver** plan which costs less than you are currently paying SCE. It is important that you stay with DCE because revenue from either plan will be used to benefit you and the Palm Springs community rather than SCE's shareholders.



Opt Down to Desert Saver & Save Money! It only takes a few minutes!

TO OPT DOWN TO DESERT SAVER CALL US TOLL-FREE AT **(855) 357-9240** or visit us online at **DesertCommunityEnergy.org/opt-down/**

New Bill Payment Assistance Alert

DCE has partnered with SCE to implement consumer protections in response to COVID-19 for customers experiencing economic hardship. These protections, which apply to impacted customers of both DCE and SCE, include no service disconnections for non-payment of electricity bills effective March 13, new flexible payment plans, and waiving late fees. If you need help, impacted customers should call SCE at (800) 655-4555 or visit their website at www.SCE.com

The City of Palm Springs has also consolidated other resources for Palm Springs businesses at https://www.palmspringsca.gov/government/covid-19-updates