

Lower rates · Cleaner electricity · Local control

Important Update from Desert Community Energy

July 2018

Dear Valued Customer:

Recently, you heard from Desert Community Energy (DCE) about our plans for a Community Choice Aggregation (CCA) program to serve Cathedral City, Palm Desert, and Palm Springs, starting in August. At DCE, our goal has always been to provide the cleanest electricity at the lowest cost to you, while retaining local control and reinvesting in the economic health of our communities.

We spent more than two years researching the feasibility of giving customers in the Coachella Valley a choice in electricity providers and options for more renewable, carbon-free power. But in the last two weeks natural gas prices have spiked in Southern California, changing energy market conditions. And Southern California Edison has predicted a decrease in its rates for 2019. Under these conditions, the DCE Board could not guarantee lower rates than Southern California Edison, so we are delaying our start date.

We want to assure you that there will be NO change in your service and NO service interruption. Even if you've already opted up or opted out, there's no need to do a thing. All electricity accounts in Cathedral City, Palm Desert, and Palm Springs will continue with Southern California Edison, which will provide the same services it always has.

Rest assured, we will be keeping a close eye on market prices and Edison's actual rates to determine when best to launch the program to maximize benefits to our customers and offer you a choice.

If you have any questions regarding Desert Community Energy, please contact our customer service center at (855) 357-9240. You can also visit our website at www.DesertCommunityEnergy.org.

Sincerely,

Councilmember Shelley Kaplan, Cathedral City

Chair, Desert Community Energy